

Get Started

htc one® M9



Welcome!

Thank you for choosing Sprint. This booklet helps you get started with your Sprint Spark™ and HD Voice capable* HTC One® M9.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at sprint.com/readynow.

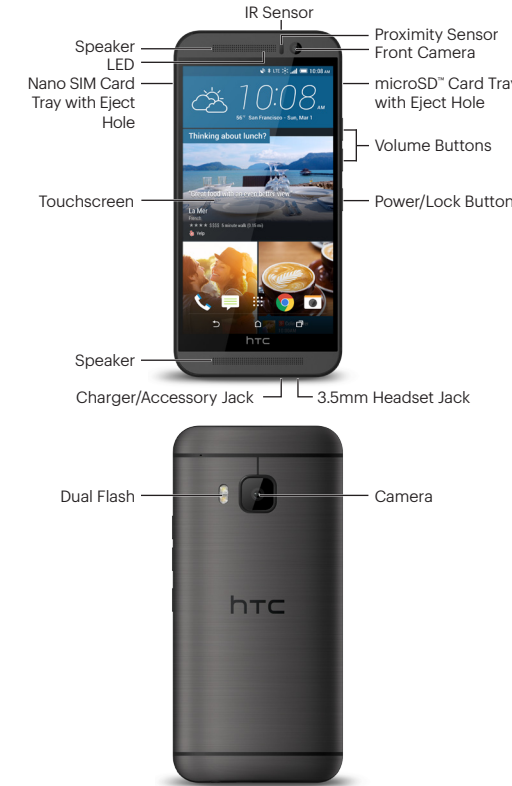
Visit sprint.com/support for ongoing support and resources. There, you'll find user guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

*The Sprint Spark enhanced LTE network and HD Voice capability are available in select markets. Visit sprint.com/coverage for more information.



Your HTC One M9



Activate Your Phone

Charge the Battery

Your phone's battery should have enough charge to get started, but it's a good idea to charge it fully before you get going. Insert the small end of the USB cable into the phone's charger jack and the other end to the charger. Plug the charger into an outlet.

Before turning on your phone:

If you purchased your phone at a Sprint Store, it is probably activated and ready to use.

If you received your phone in the mail, and it is for a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, tap **OK** to continue. To confirm your activation, make a phone call.

If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Set Up Your Phone

Complete the Setup Screens



Press and hold the Power/Lock Button and then swipe the screen to unlock it.

Select a language, tap **START**, and then follow the prompts to complete the setup screens.

The phone's setup screens will guide you through the setup process. Follow the prompts to:

- Set up a Wi-Fi® connection.
- Sign in to (or set up) a Google® Account.
- Set your location preferences.
- Personalize your phone.

When setup is finished, you'll see your phone's home screen.

Your Home Screen and Opening Apps

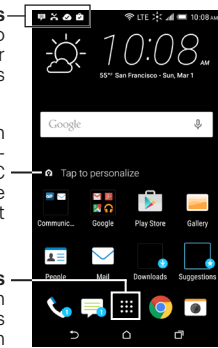
Tap from any screen to return to the home screen.

Notifications
Slide down to see all your notifications

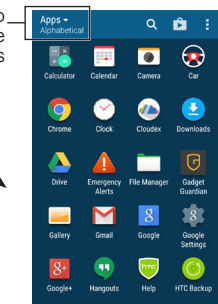
Tap to launch and personalize the HTC Sense® Home widget

All Apps
Tap to open the All apps screen

Tap to organize your apps



Slide right for HTC BlinkFeed® or left to see more panels



Status Bar

Widgets
Tap to open related app or to search

Launch Bar
Tap to quickly launch your favorite apps

Navigation Keys
Tap to go to the previous screen, your Home screen, or see recent apps

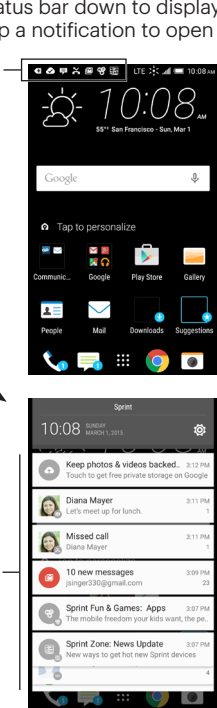
Swipe up or down to see more apps

Notifications

When you see a notification icon on the left side of the status bar, slide the status bar down to display the Notifications panel. Tap a notification to open it.

Slide down to open the Notifications panel

Tap to open the related app



The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

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Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, tap > > **Settings** > **Location**, and then set your location options. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

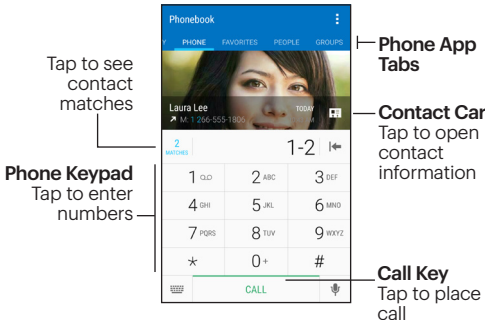
Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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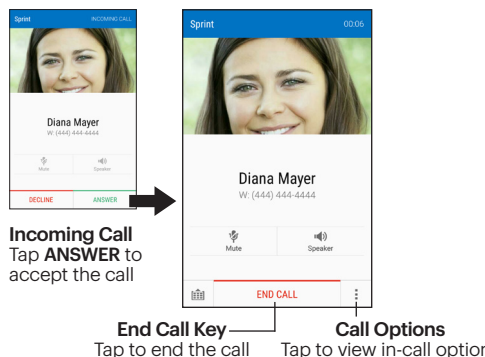
Phone Calls

Tap > **Phone** to open the Phone app.

Make a Phone Call



Answer an Incoming Call



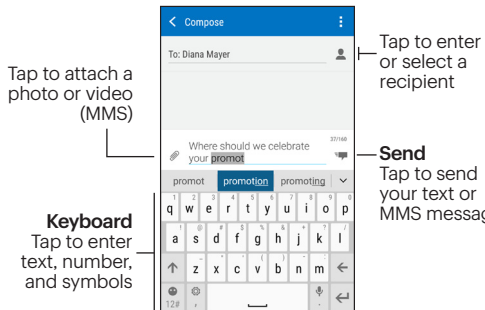
Voicemail

Tap > > **Voicemail** . Follow the prompts to set up your voicemail box.

Sprint strongly recommends setting a voicemail passcode.

Text Messaging

Tap > **Messages** , and then tap .

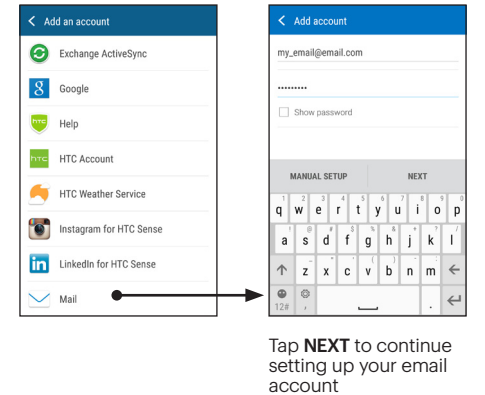


Email

Tap > > **Settings** > **Accounts & sync** > , and then select an account type. Follow the prompts to enter your account information.

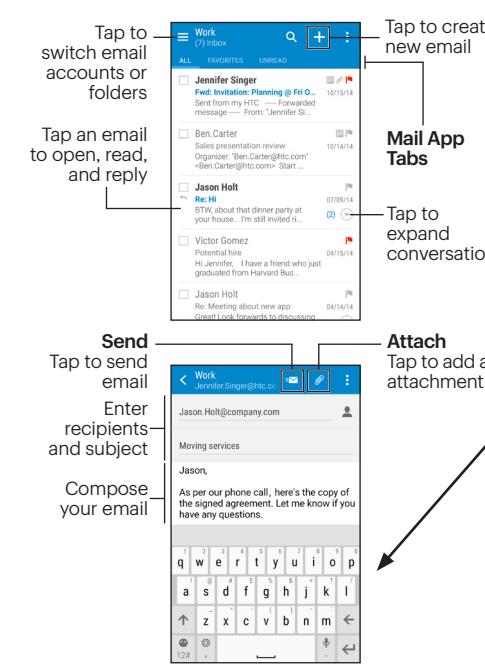
Important: Before setting up a Microsoft® Exchange ActiveSync® account, contact your company's Exchange Server administrator for required sign-in information.

If you've skipped adding your Gmail™ account when you first turn on your phone, you can set it up from this screen as well.



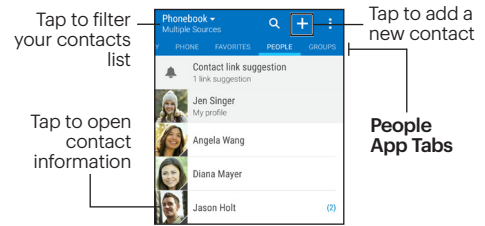
Send Mail

Tap > **Email** and then select an account to see your inbox.



Contacts

Tap > > **People** , and then navigate to the **People** tab.



Enter Text

Enter text using the most convenient onscreen keyboard.

HTC Sense™ Input

Tap to enter text.

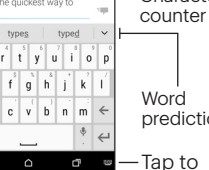


Trace to enter text



Switch Keyboard

Character counter.



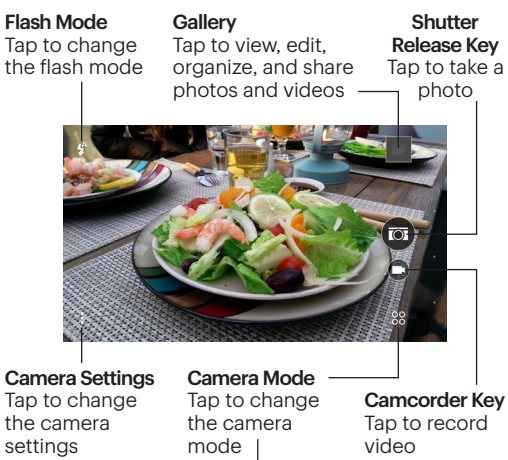
Word prediction.



Camera

Take a Picture

Tap > **Camera** to open the Camera app.



Manage Your Account

Online

- Sign in to your account at sprint.com/mysprint and find account management information, user guides, tutorials, and more.

On Your Phone

- Tap to check minute usage and account balance.
- Tap to make a payment.
- Tap to access a summary of your Sprint service plan or get answers to other questions.

Help

Online Support

- For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete user guide for your HTC One M9.
- Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Customer Service

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-888-788-4727**

Get Help on Your Phone

Sprint Zone

- Tap > > **Sprint Zone** to access tutorials, guides, and more.

Sprint & Sustainability

At Sprint, environmental responsibility is more than talk. For information on Sprint's commitment to sustainability and the environment, visit sprint.com/green.

This guide is printed with soy inks and contains 40% to 60% post consumer paper.



Focus On Driving

Be a hero. Don't drive distracted.

sprint.com/focusondriving

